

Exhibit B
Scope of Work

CTL agrees to the following:

- 1(A) to coordinate with each school to ensure orderly and efficient device deployments via a full-time project manager that shall be based in Nevada.
- 1(B) to report school deployment plans to a member of the Nevada Ready 21 team as determined by the Department.
- 1(C) to a modification to the deployment schedule to deploy to all schools awarded in the first two years of the Nevada Ready 21 Program in the first year (2016-2017 school year).
- 1(D) to maintain a 2% buffer stock of learning devices as well as wireless access point devices at each school site for replacement purposes.
- 1(E) to provide 24 x 7 helpdesk for the submission of support requests by users at each school.
- 1(F) to provide a service and support plan per Section 11.2 of the MLTI RFP.
- 1(G) to ensure that in the event of an issue with a device, the student or teacher can quickly be assigned a temporary replacement unit out of the 2% buffer stock to ensure that they are not without a functioning device for more than one (1) school day.
- 1(H) to report asset management and repair service performance information to the Department on a regular basis, including information on failure type and repair time, in addition to other metrics determined useful by CTL and the Department.
- 1(I) to provide a suitably protective case for each device that shall be approved by the Department.
- 1(J) to provide one-color printing of artwork supplied by the Department to the back of each CTL Chromebook device.
- 1(K) to offer end-of-life recycling/disposal services free of charge for products sold under this contract. Shipping charges to be included.
- 1(L) to provide five (5) NL6 Chromebook devices for Nevada Ready 21 / Department use and five (5) for a demo pool that can be sent to individual schools or stakeholders at no additional cost. Alternatively, CTL will hold the devices and send them wherever the Department requests.

- I(M) to support each participating school or district in the creation of a Google Apps for Education domain.
- I(N) to assist school staff in the creation Google Apps for Education user accounts for each user at each participating school at least two weeks prior to device distribution in May for teachers and staff, and August/September for students. The exact day will be dependent on deployment plans developed in coordination with each school.
- I(O) to contract an experienced professional development designer to coordinate and integrate its professional learning opportunities under the direction of the Department.
- I(P) to provide same day response, 4-hour response time in support of the networking solution at each school. On-site support will be provided within 24-hours during normal working hours.
- I(Q) to implement theft deterrent messages that appear on the screen of a lost device to identify the device as school property and a phone number to call if found.
- I(R) to equip network switching and controller devices with redundant power supplies so that the device will continue to operate should one power supply fail without the need for intervention. The failure shall be reported to CTL or its subcontractor and be scheduled for replacement by the Provider, including all labor costs.
- I(S) to a change to Section 8.6 of its proposal that eliminates the requirement to provide UPS to network components.
- I(T) to configure wireless controllers at a school site to be fault tolerant.
- I(U) to provide professional development opportunities as described in the attached revised professional development plan (Exhibit E). This plan defines the scope of professional services and is designed to be flexible. Any changes shall be undertaken with the mutual consent of the Department and CTL.

IN WITNESS WHEREOF, the parties hereto have caused this Participating Addendum to be signed and intend to be legally bound thereby.

	12/4/2015	President
Independent Contractor's Signature	Date	Independent's Contractor's Title
	12.7.15	Interim Supt
Signature- State of Nevada	Date	Title